

AUTO

081 236 6830

**FOR ALL YOUR
VEHICLE NEEDS.**

DOCTOR

Company Profile 2024

Welcome to Auto Doctor

About us

Discover the difference with Auto Doctor! We've been the go-to destination for top-notch vehicle repair and maintenance services for over a decade. Our team is committed to understanding your vehicle's needs and getting to know you as a valued individual.

Since our start in 2014, we've continually expanded and honed our skills, drawing from over ten years of experience at home and abroad.

You won't find a better place to entrust your vehicle service or fleet maintenance needs.

Our Head Mechanic, John Lofty-Eaton, is invaluable to our team, ensuring every client's unique requirements are met.

With Theuns Beukes as our Workshop Manager, you can trust that your vehicle is in the hands of someone with exceptional technical skills and a deep understanding of all the vehicles we service.

When you choose Auto Doctor, you're choosing to enjoy peace of mind, keep your vehicle on the road, and receive an exceptional customer experience.

Our Vision

At Auto Doctor, we know that time is money when managing a fleet.

A single-vehicle hiccup can throw a wrench into your operations.

That's why we're committed to providing lightning-fast turnaround times while ensuring your vehicles remain in top-notch condition.

When it comes to speed, we never compromise on quality.

At Auto Doctor, we guarantee that our swift turnaround times are coupled with exceptional service, giving you the peace of mind that your fleet is in the hands of experts.

We keep your fleet operating smoothly and dependably so you can rest easy knowing that your vehicles are in top-notch condition.

We understand the financial implications of managing a fleet and are dedicated to keeping your expenses in check.

We aim to accommodate your budgetary requirements without sacrificing the excellence of our services.

Our Mission

Get ready to experience top-notch vehicle services like never before!

At Auto Doctor, we aim to be the ultimate mechanical workshop for vehicle and fleet owners.

With our premium services, lightning-fast turnaround times, and unbeatable prices, Auto Doctor is here to revolutionize your car, truck, or bakkie servicing experience.

Choose us as your go-to for all your vehicle needs, and discover the difference today!

MEET THE TEAM

We genuinely believe that our talented and dedicated team is the heart and soul of our company. Some team members have dedicated almost eight years, and others nearly five years to our company, and we are more than just colleagues—we are like family. Without them, our success today would not have been possible. We encourage you to take the time to meet the fantastic individuals who drive our company forward. They are the friendly faces you'll encounter whenever you enter our workshop.



John Lofty-Eaton
Owner/Head Mechanic



Zanelle Lofty-Eaton
Accounts



Sheila Tjirongo
Reception/Admin



Theuns Beukes
Workshop
Manager/Mechanic



Karl Achamub
Mechanic



Samuel Tjitana
Breakdown/ Mechanic



Joel Uri-Khob
Mechanic in Training



Agnes Naobes
Cleaner

Discover the top reasons for choosing Auto Doctor!

"At our service center, we provide top-quality servicing and repairs for all vehicle makes. Our skilled technicians ensure your vehicles receive the best care, promoting long-lasting, trouble-free driving and road safety. Regardless of the size of your fleet, we are committed to keeping your business in motion."

Attention to Every Detail

We understand the importance of paying close attention to the finer points. Every nut, bolt, and component must fit perfectly to keep your vehicle running smoothly.

Excellent Customer Relationships

We're not just here to fix cars but to build relationships. Your satisfaction and comfort are our top priorities, and we aim to make every interaction with us positive.

Professional Workmanship

We pride ourselves on delivering the best when working on your vehicle. Our team ensures every part is reassembled with care and attention to detail.

Ongoing Client Communication

We know your time is valuable, and we want to keep you informed every step of the way. You can count on us to keep you updated and informed throughout the service or repair process.

Support 24/7

"Whether you need help with just one phone call or a quick text, we'll take the stress out of your breakdown experience and have you back on the road in no time!"

Our Services

Major and Minor Services on All Vehicles

Our major services include a thorough inspection and servicing of your vehicle to ensure it runs smoothly and safely.

This involves:

- Comprehensive engine diagnostics and repairs
- Full brake system inspection and servicing
- Suspension and steering system checks
- Transmission service and fluid replacement
- Exhaust system inspection and repairs
- Battery testing and replacement
- Detailed safety inspections and roadworthiness checks

For routine maintenance and minor issues, our minor services include:

- Oil and filter changes
- Fluid level checks and top-ups (coolant, brake fluid, etc.)
- Air and fuel filter replacements
- Brake pad and disc checks
- Tire rotation and pressure checks
- Light and wiper blade inspections and replacements

Specialized Repairs and Services

Brake and Shock Repairs

Gearbox and Engine Repairs

Timing Belt Replacement
Clutch Replacement

Roadworthy Inspections

Advanced Diagnostics

Breakdown Services

- 24/7 Emergency Assistance: No matter the time or place, our emergency response team is on call to help you when you need it most.
- On-Site Repairs: Our skilled technicians can perform minor repairs on the spot, allowing you to continue your journey with minimal delay.
- Battery Jump-Starts: If your battery dies, we can jump-start your vehicle and check your electrical system to ensure it's functioning properly.
- Fuel Delivery: If you run out of fuel, we'll deliver enough to get you to the nearest station.

Vehicle Recovery

- Towing Services: We provide safe and secure towing for all types of vehicles, ensuring your car, or bakkie reaches our workshop or your preferred location without further damage.
- Off-Road Recovery: If your vehicle becomes stuck in challenging terrains, such as mud or sand, we have the equipment and expertise to recover it safely.

What our Clients Say



Nelson Sammer Meroro

Local Guide · 13 reviews · 3 photos

★★★★★ 8 months ago

Customer Friendly

Efficient and always helpful

Organised and knowledgeable in their field



Joshua King

12 reviews

★★★★★ 3 months ago

I had a great experience at Auto Doctor. They were professional, knowledgeable, and went above and beyond to fix my car efficiently. Fair prices and honest service. Highly recommend!



Dion Nuseb

I got excellent service from auto doctor, they went and got my car back from okombahe to swakop, when I immobilizer malfunction issue, it was supposed to be taken to Walvis to be looked at, but auto doctor when they came at swakop with the car looked into the issue and fixed my car, and called me, and said your car is ready, you can come pick it up, with no extra cost, I recommend them anytime, they're the best at service delivery, available 24/7, thanks a million auto doctor!



Jens Detmold

Local Guide · 292 reviews

★★★★★ 5 days ago

NEW

Best repair service in town. friendly and fast.

Dear John and Zanelle ❤️ Thank you so much for coming to our rescue yesterday. I'm so sorry it was late on a Sunday but knowing you were on your way made all the difference to me, on that dangerous stretch of road. God Bless 🌻🌻🌻 Xenia



Cornelius Latimore

Local Guide · 193 reviews · 36 photos

★★★★★ a year ago

Very great service



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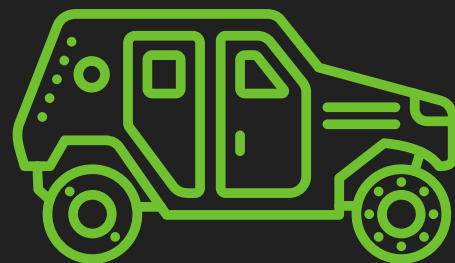


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